

GOTHIC COTTAGE

HUNTINGDON

Booking Terms and Conditions

Rent

A deposit of £100 is required at the time of booking, with the balance due 4 weeks prior to arrival. For new bookings within 4 weeks of arrival, we require that the full balance be paid. All deposits are non-refundable.

Insurance

We encourage that you take out travel insurance to cover your stay. Events outside our control, including but not limited to failure of public utilities, can have an impact on your stay and are not subject to refund or compensation from us. Please contact us as soon as possible so that we can try to resolve the issue at the earliest opportunity. We accept no liability over any valuables left at the property; these are left at your own risk.

Arrival/Departure:

You can check-in from 3pm and must be checked-out by 11.00am unless otherwise stated. Early check in and/or late departure may be available upon request but cannot be guaranteed.

Parking:

There is no dedicated parking at Gothic Cottage and we cannot guarantee the availability of local on-street parking. The nearest public car parks are Great Northern Street, Elevations Car Park & First Capital Connect at the railway station, approximately a five-minute walk from the cottage. Additional parking details can be found in the Welcome Pack.

Cleaning:

Gothic Cottage is cleaned between lets. We ask that you clean any spills immediately and that you leave the cottage in a clean and tidy condition – bins and dishwasher emptied, and any other dishes washed; any additional cleaning or loss of custom due to this not being done will be charged accordingly.

Breakages / damage:

Accidents can happen. We require you to advise us of any breakages to enable us to replace items for our next guests. Any damage to the property itself should be reported as soon as possible. A security deposit is not required; however, guests are still liable for any damage or additional cleaning resulting from their actions.

Noise / nuisance:

Please ensure that you respect our neighbours and keep noise to a minimum between 11pm and 7.30am. Should there be any dangerous, offensive or rude behaviour towards our neighbours, we reserve the right to ask the guest(s) to leave the cottage, at any time.

Safety:

Gothic Cottage has many unique features. The floors may be uneven in places and stairs are steeper than in a modern house. We ask you to take extra care with this, especially with young children.

The fireplace is **not** maintained for use with a real fire and please **do not** use candles in the cottage.

For the comfort of all our guests, we operate a NO SMOKING POLICY.

A fire blanket is provided in the kitchen next to the tumble dryer and a small fire extinguisher can be found at the top of the stairs. Please take time to read the instructions for use, but as with all fires, your safety is paramount, and these items are provided purely to enable you to evacuate to safety.

Please take extra care with any glazed doors.

Children must be supervised and never left unattended in the property.

All doors and windows must be closed and locked when leaving the property.

Gothic Cottage is intended for up to 4 people staying, unless previously agreed.

Pets:

Pets allowed by prior agreement (additional £50 refundable deposit payable). No pets are allowed upstairs or on furniture and dogs must not be left unsupervised in the property. You will be liable for any damage or additional cleaning relating to your pet and we cannot be held responsible for their safety whilst staying at the cottage. Please ensure that your pet is parasite and to the best of your knowledge, infection free.

Complimentary Items:

All services (gas central heating, electricity and water), Super-fast Virgin wireless internet, towels and linens, toiletries, tea, coffee and sugar are included within the let price.

Breach of terms and conditions

Should the above terms and conditions be breached, we reserve the right to ask you to leave the property and the contract will terminate immediately without refund or compensation. You will remain liable for costs and damages incurred as a result of you breaching these terms.

Website

Our website has been prepared in good faith. Any major changes will be advised at the earliest opportunity, but we shall not be liable for any minor changes or insignificant inaccuracies.

Privacy Policy

New legislation requires us to advise how we will hold and use your data. Data is held by us purely for the purposes of contacting you in respect of the hire of Gothic Cottage. Reviews given may be used by us for the marketing of Gothic Cottage only. Data will not be shared or used for any other purposes without your prior agreement.

Current Legislation does require us to retain the Guest Registration Form for at least 12 months.

I do/do not consent to my data being held by Gothic Cottage or used for reviews after the letting period is finished.

I confirm that I have read and agree to the above booking terms and conditions.

Signed

Name

Date